

## Interim Results

6 months ended 30<sup>th</sup> September 2022

Brendan Mooney (CEO) Richard McCann (CFO)

14 November 2022



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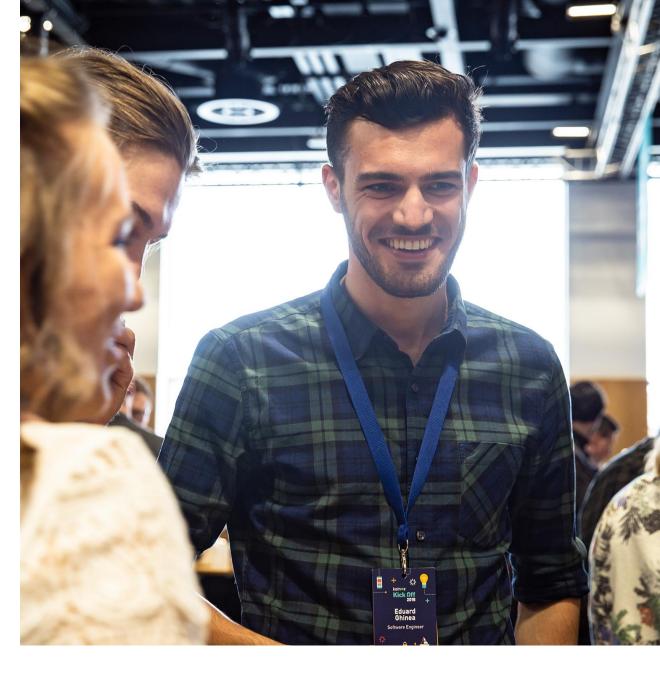
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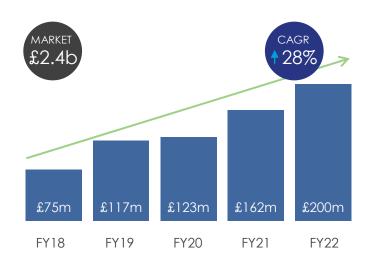


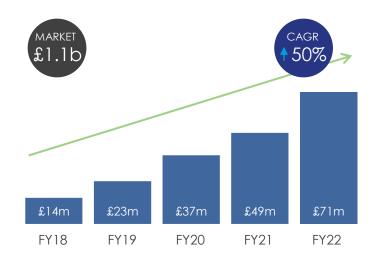


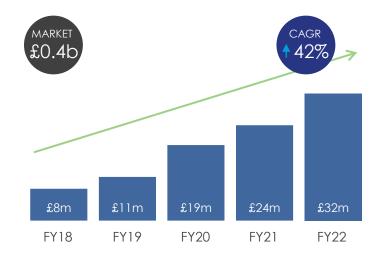
# Business Overview

## **Business Overview**

We have an excellent position in long-term, high-growth markets







#### **Digital Services**

The full lifecycle **development and support of customised digital services** for public sector, healthcare and commercial customers

Our transformative solutions encompass a range of services including AI and Cloud to deliver solutions that are **secure**, **accessible** and **cost-effective** 

#### **Workday Services**

We are one of Workday Inc's **most respected partners**, approved to deploy their Finance, HR and Planning products to our clients in Europe and North America

We are experienced in complex deployment and integrations and **trusted by our customers** to launch, test and extend their Workday systems

#### **Workday Products**

We **develop software products** that are complementary to Workday's comprehensive SaaS platform

Smart Test (automated testing), Smart Audit (compliance monitoring) and Smart Shield (data masking) are used by **350+ customers globally** to safeguard their Workday system

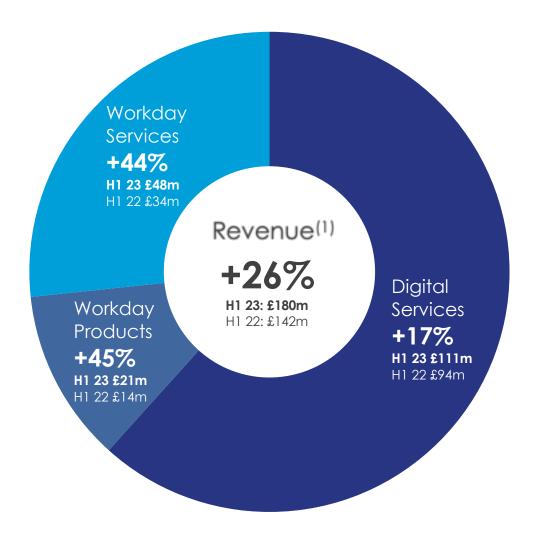


## Expertise at a global scale

NETFLIX	NHS	Tripadvisor	Capital One®	Sun Life Financial	match*
Home Office	PUMA	stripe	JOHN LEWIS & PARTNERS	HM Government	KION
Cornell University.	concardis :	Cabinet Office	Booking.com	<b>a</b> shopify	New Day
Foreign, Commonwealth & Development Office	Pennylvania  University of Pennylvania	aggreko	Keurig DrPepper	xero	global payments
Magellan	Department for Environment Food & Rural Affairs	Nasdaq	Driver & Vehicle Standards Agency	WYNDHAM •DESTINATIONS	snap!



## **Highlights**



## Continued **growth** with increasing **opportunity** and **international** scale

- Continued demand across all business areas
- Workday Phase 1 Partner in the US
- Doubled investment in Workday Products as we progress towards £100m ARR target

Adjusted Profit<sup>(2)</sup>



+16%

H1 23: £34m

Cash

£

+21%

H1 23: £97m H1 22: £80m Bookings<sup>(3)</sup>



+18%

**H1 23: £222m** H1 22: £187m

Dividend



+10%

**H1 23: 7.8p per share** H1 22: 7.1p per share

Backlog

1 +23%

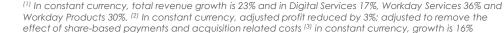
**H1 23: £308m** H1 22: £250m

People



+20%

**H1 23: 2,920 people** H1 22: 2,438 people





## Our people

We are building an exceptionally talented and engaged workforce







#### People





#### **22 Global Locations**



#### **Engagement**









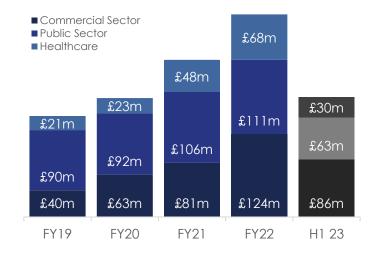


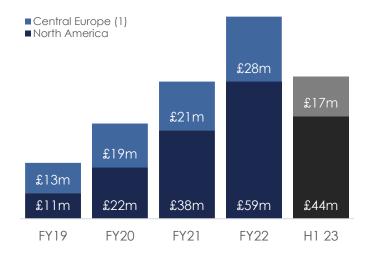


## **Our Customers**

#### Delivering value to our clients drives long-term relationships







#### High net revenue retention

Our high customer satisfaction rating (98% approval) drives increased customer spending, with H123 'Net Revenue Retention' at 125%

New client acquisition creates future multi-year revenue opportunities

#### **Broad sector coverage**

**Commercial customers generated 48% of revenue**, compared to 25% at IPO (2015)

Our diversified customer base has resulted in a robust, well-balanced business

#### Accelerating global growth

Having grown 53% to £61m, international customers accounted for 34% of revenue; at IPO it was 6%

North America grew quickest at 68%, Central Europe grew by 28% and UK & Ireland by 16%



## Our responsibilities

Being responsible towards our people, customers, communities and planet









#### **Climate Action**

Reducing our climate impact

We are carbon neutral and **on track** for our **2025 Net Zero** target

Successful electric vehicle scheme

Launched our carbon reduction offering for our customers



#### **Gender Equality**

Promoting gender equity, equality and gender rights

Improved gender balance, women represent 34% of Kainos colleagues (March 2021: 30%)

To shift the **sector imbalance**<sup>(1)</sup> we need to create more opportunity – this year we provided **placements for 97 women** 



#### **Quality Education**

Increasing employment potential for under-represented groups

Our school-leaver focused **Earn as You Learn** programme enters its 10<sup>th</sup> year, **83 young people** have participated

The 2022 cohort have graduated, with **18 of 22 students** achieving **1**<sup>st</sup> **Class Honours** in BSc Computer Science



# Divisional Performance

## **Digital Services**

Strong revenue growth with significant pipeline and backlog

Public sector / +21% to £62m

**Commitment to existing digital** programmes continues as Government 2025 policy identifies **next 75 key transactions** 

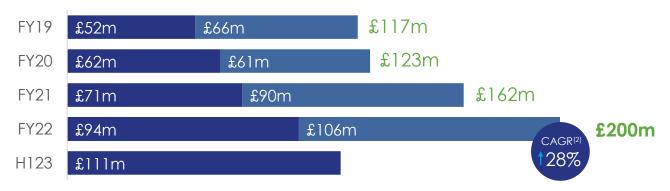
Healthcare / -2% to £30m

**Some decision delay** on new programmes as NHSx and NHS Digital merge

Commercial sector / +51% to £19m
Investment and focus yielding very strong
results



#### Revenue trend



#### Market size

£2.8bn

FY22 actual digital spend in UK public sector and the NHS





## UN International Organization for Migration



"You are indeed trailblazers in this space and have much to teach the rest of the UN community"

Marietta Muwanga-Ssevume, CIO, UN IOM

The IOM is responsible for the orderly and humane management of migration and to **provide humanitarian assistance** to migrants in need – this **impacts 30 million people** per year

Kainos moved **700 virtual machines** based in data centres on **three continents** to a Microsoft Azure cloud-based environment

Improved the security, availability and resilience of **450 local missions** across **150 countries** including accelerated support for **Kabul and Kyiv missions** 

92% reduction in carbon emissions



## **Workday Services**

**Exceptional growth** in revenue, bookings and backlog and appointed Phase 1 partner for US

#### Americas / +101% to £26m

US Phase 1 Prime partner status achieved, with **54% of division revenue** generated in North America

#### **Europe / +8% to £22m**

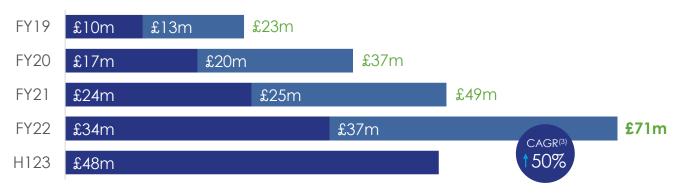
Continued progress as we consolidate our **leading partner** position in key growth area for Workday Inc's international expansion

#### Talent / +30% to 732 consultants

Global capability growing with our accredited consultants based in **22 countries** 



#### Revenue trend



#### Market size

£1.1bn FY23 estimated addressable global services market







"Kainos understood our business challenges and knew how to navigate our complex organisation to ensure a successful deployment."

Sylvia Broenig, Global Head of HR IT at Kion Group

- World-leading providers of industrial trucks and supply chain solutions, German HQ with 36,000 employees located across the globe
- Geographically diverse, KION needed a centralised HR function in Workday for reporting and enhanced efficiency
- Selected Kainos for their specialised deployment skills, localised know-how and problem-solving ability to drive project success at scale.
- We launched HCM in 100 countries, supporting 8 languages.



## **Workday Products**

Exceptional growth in revenue, ARR and backlog as we increase investment and expand our product portfolio on our £100m ARR journey

#### Increased Investment / +91% to £9m

R&D investment **increased to £4m** and S&M investment **increased to £5m** as we transition to a dedicated SaaS sales team

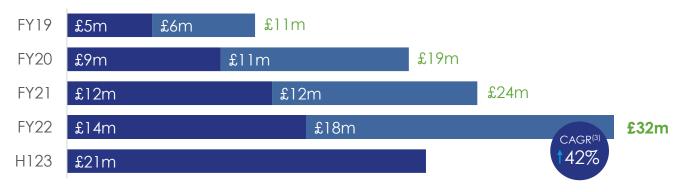
Smart Test / automated testing, 325+ customers Established product, continuing to add customers

Smart Audit / compliance monitoring, 50+ clients Launched 2021, adoption in customer base

Smart Shield / data masking, 8 customers Launched August 2022, building traction



#### Revenue trend



#### Market size

£410m

FY22 estimated global Workday automated testing market







"We can now run 40,000+ test cases in Payroll in just a matter of hours. To have that confirmation that everyone will get paid, on time, and the right amount, that's huge for us."

- Shelly McKee-Sutton, Workday Platform Lead Architect at Capital One
- Fortune 500 company and the 6th-largest consumer bank in the US, with operations in Canada, UK, India and Philippines and employs over 51,000 people
- Workday customer since 2015, with full-suite HCM & Payroll now deployed
- Deployed **Smart Test** in 2019
- Hands-on weekly testing effort reduced by 80%
- Bi-annual major release testing duration cut from 12 weeks each time to just 4 weeks



# Financial Performance

## **Group Income Statement**

£m	H1 23	H1 22	Chang
Revenue	179.8	142.3	+26
Gross profit	83.8	67.4	+24
Direct expenses	(40.0)	(28.0)	+43
Contribution	43.8	39.4	+11
Central overheads (inc. Finance income/expense)	(9.8)	(10.2)	-4
Adjusted pre-tax profit	34.0	29.2	+16
Adjusted pre-tax profit margin	19%	21%	-2
Share-based payments & acquisition costs	(6.5)	(4.4)	+48
Profit before tax	27.5	24.8	+11
Taxation	(5.7)	(4.9)	+16

#### **Digital Services:**

Revenue growth varies by sector

• Public: +21%

• Commercial: +51%

• Healthcare: -2%

#### Gross Margin % decreased by 2%

- Utilisation returning to pre-pandemic levels
- Impact of 2 additional UK public holidays

#### **Workday Services:**

- Very strong revenue growth: 44% (36% ccy)
- Gross margin % decreased by 4%
  - Significant increase in staff costs
  - Marginal drop in utilisation

#### **Workday Products:**

- Very strong revenue growth: **45%** (30% ccy)
- Gross margin % increased by 1%
- Direct expenses **increased by 64%** 
  - Product development expenditure increased 48% to £4.0m
  - Investment in sales and marketing increased 153% to £4.8m

Effective Tax Rate 21% (2021: 20%)



## **Balance Sheet and Cashflow**

Balance Sheet		
As at 30 Sept (£m)	H1 23	H1 22
Fixed assets and investments	18.6	17.3
Goodwill and Intangible assets	25.8	17.0
Trade receivables and WIP	76.9	67.0
Other assets	13.1	12.5
Cash and treasury deposits	97.1	80.4
Total assets	231.4	194.3
Liabilities	(114.1)	(98.4)
Shareholders' funds	117.3	95.9

£m	H1 23	H1 22
EBITDA <sup>(2)</sup>	35.4	30.5
Cash generated by operating activities	25.0	11.7
Cash Conversion	70%	38%
Taxation	(4.2)	(2.6)
Capital expenditure	(1.0)	(2.5)
Acquisitions of subsidiaries	-	(8.2)
Payment of lease liabilities	(0.6)	(0.9)
Interest received	0.4	
Proceeds from issue of shares	0.1	1.9
Net cash inflow/(outflow)	19.6	(0.6)

#### **Balance Sheet:**

Fixed assets and investments

- IT, office equipment, investments etc. £7.9m (H1 22: £5.9m)
- IFRS16 leases capitalised £2.4m (H1 22: £3.5m)
- Land for office £8.2m (H1 22: £7.9m). £5.2m now classified as investment property

Goodwill & intangible £25.8m (H1 22: £17.0m)

Acquisition in H2 22.

Underlying trade receivables/WIP total **69 days** (H1 22: 73 days) Increase in trade creditors and accruals **£43.9m** (H1 22: £38.2m) Significant cash reserves **£97.1m** 

Debt free

#### Cashflow:

Cash conversion<sup>(1)</sup> **70%** (H1 22: 38%)

Return to a more normalised level
 Future HQ property funding requirements largely FY25 and FY26

Interim dividend proposed 7.8p (H1 22: 7.1p).



<sup>(1)</sup> Cashflow from Operations (CFFO) divided by adjusted EBITDA

<sup>(2)</sup> EBITDA adjusted for share-based payments and acquisition related expenses

# Looking Ahead

## Outlook

#### We have strong positions in fast-growing, resilient, international markets







#### **Digital Services**

UK leader in delivering digital transformation

#### **Market Drivers**

UK Digital Transformation demand is robust

UK Public Sector 5-year CAGR of 22% to £2.4bn

#### **Workday Services**

Continue to outpace underlying market growth

#### **Market Drivers**

Workday Inc forecast 22% growth for 2022, accelerated from 2021

Workday Inc on track to double revenue to \$10bn by 2026

#### **Workday Products**

Achieve **£100m** of SaaS recurring revenue by 2026

#### **Market Drivers**

Workday Inc core HCM and Financial **customer base is 4,150+** 

Typically adding **600 new core customers** per year



